

Manitoba Personal Care Home (PCH) Standards Review Summary 2011 - 2012

Standard ►	1. Bill of Rights	2. Resident council	3. Eligibility for Admission	4. Information on Admission	5. Participation in Care Plans	6. Initial Care Plan	7. Integrated Care Plan	8. Freedom from Abuse	9. Use of Restraints	10. Physician Services	11. Nursing Services	12. Pharmacy Services	13. Health Records	14. Dietary Services	15. Housekeeping Services	16. Laundry Services	17. Recreation	18. Spiritual and Religious Care	19. Safety and Security	20. Disaster Management	21. Infection Control	22. Person in Charge	23. Qualified Staff	24. Staff Education	25. Complaints	26. Reports About Occurrences
Rating																										
# of sites reviewed:	46	40	46	41	40	41	125	46	125	40	46	125	40	41	40	41	46	41	125	46	40	41	41	125	40	46
MET	89%	95%	98%	100%	100%	100%	71%	98%	74%	100%	98%	78%	100%	88%	98%	100%	98%	100%	98%	93%	100%	76%	98%	79%	95%	100%
NOT MET	9%	3%	2%	0%	0%	0%	26%	0%	10%	0%	0%	20%	0%	10%	3%	0%	0%	0%	0%	4%	0%	24%	2%	20%	5%	0%
PARTIALLY MET	2%	3%	0%	0%	0%	0%	2%	2%	17%	0%	2%	2%	0%	2%	0%	0%	2%	0%	2%	2%	0%	0%	0%	1%	0%	0%

The table above outlines the number of PCHs reviewed for each standard between 2011-2012 and the percentage of sites that met/partially met/ not met the outlined Standard.

Definitions:

M – Met:

- All required measures and more than 80% of other measures in this Standard were rated as met at the time of the Standards Review.

PM - Partially Met:

- All required measures and more than 60% but less than 79% of all other measures in this Standard were rated as met at the time of the Standards Review.

NM - Not Met:

- One or more required measures were rated as partially met or not met - OR - 59% or less of all other measures were rated as met.

For Standards rated as less than met:

- Facilities must provide an action plan within defined timelines that outlines their plan to address each unmet performance measure in any Standard rated as less than met.
- The facility must provide status updates on progress made, including supporting documentation/evidence to Manitoba Health.
- This process is followed until the facility has fully met all partially met and not met Standards as found at the time of the Standards Review.
- Unannounced reviews are conducted as a follow up to assess compliance with any outstanding items as outlined in the facility’s status update.